



# IFS Upgrades

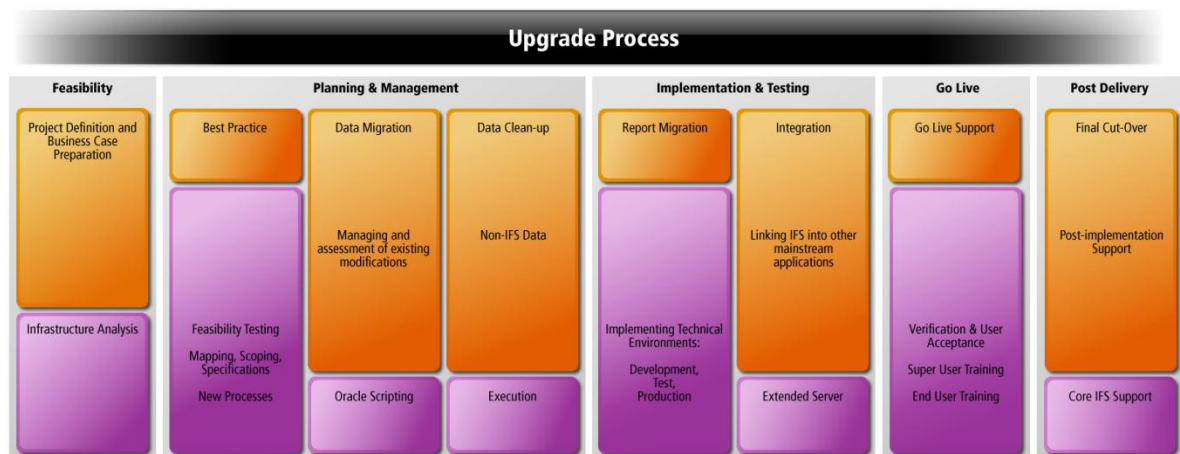
An **IFS Upgrade and Implementation** is a process of standard activities, stages and phases. A common misconception is that certain activities will be the responsibility of other third parties, namely IFS. It is actually a technical project of scale which can last up to twelve months from start to finish. Cooper Software has a range of services, experts and tools which have been designed to specifically expedite the upgrade process and keep the project on track.

Cooper Software can help at various stages of your project:

- Worth with the business to carry out the Process Analysis/Test
- Manage the Test Plan, Test Cases, Executing Tests
- Managing issues with IFS release candidates, negotiate gaps between the IFS system and local processes.

## Implementation and Testing

- Technical
- Scripts (management of...)
- Environment management
- Testing (Scripts, Performance, Deployment)
- Infrastructure swap-over



## Feasibility

- Project scope definition
- Infrastructure analysis and Planning, Feasibility Testing (Technical Project of Scale)
- Software License Compliance
- Define Test and User Acceptance Test Strategy

## Planning & Management

- Pre Gap Analysis
- Host an Oracle environment for the Pilot (remote), alternative is a Server inside the Network

- Set up Roles, Users, Groups, Companies
- Data Migration & Data Tidy-up
- Reports
- Interfaces & Integrations (3<sup>rd</sup> party systems, EDI, DW)
- Go-live planning & cycling iterations Functional
- Training
- Testing (Processes, Data)

## Go Live

- Instance preparation
- Dry run
- Acceptance Testing (Technical & Functional)

For further details: [www.coopersoftware.co.uk](http://www.coopersoftware.co.uk) +44 (0) 1383 840700





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- Backup and Recovery (Disaster Recovery)
- Switch-over
- Supporting infrastructure setup (printers, 3<sup>rd</sup> party systems, background jobs, etc...)

## Post delivery

- Ancillary tasks
- Data tidy-up
- Monitoring transactions (acceptance testing)
- Job queues
- Performance
- Gap filling
- Reports
- User setup roles, integration setup, configuration issues (admin activity)
- Documentation and hand-over to local support
- Technical support and management of bugs and unexpected incidents with IFS

## About Us

Cooper Software is a systems integration specialist, with expertise in integration, customisation and optimisation of large scale Enterprise Resource Planning (ERP) systems.

- **Proven Capability.** Cooper Software has developed an innovative range of unique applications known as IFS Extensions™. These enable users to seamlessly, securely and in real-time integrate and extend IFS Applications™, and expand the functionality of IFS. Founded in 2005, Cooper Software is now the largest independent provider of technical services for IFS Applications™ in Europe, solving business problems for blue chip organisations like Bristow Helicopters, Babcock International Group and BSKyB.

- **Trusted Quality.** Cooper Software, its partners and associates have delivered over 100 solutions for clients all over the world. With offices in Scotland and Sweden, Cooper Software's focus and expertise helps clients maximise the return on investment in ERP software. 100% of clients re-engage with Cooper Software on secondary projects, details of which can be found in the case study archive.
- **Strong Relationships.** Cooper Software partners in the UK with IFS, a public company that develops, supplies, and implements IFS Applications™, a component-based extended ERP suite built on SOA technology.

## What our customers say:

*"They helped us define our requirements and provided friendly support throughout the process..."*

ERP Operations Support Manager, First Milk



*"Progress reports were plentiful and exemplary which built up trust very quickly..."*

Director of IT, Bristow

